

Public Safety

Seminole County

Emergency Communications/E911

Medical Quality Assurance & Education Bureau

Mission

To provide quality assurance, continuing education, and data management for emergency medical service providers so that the citizens and visitors of Seminole County may enjoy a high quality Emergency Medical Services (EMS) System.

Business Strategy

The Medical Quality Assurance (MQA) and Education Section enhances the development and expansion of the Seminole County EMS System including establishing the "standard of care." This is accomplished by continuously evaluating the "quality of care" provided and the development and coordination of continuing education programs to assure the "standard of care" is met by the 565 emergency medical technicians (EMT) and paramedics in the system. The Section's activities follow the requirements established in Chapters 396 and 401 of the Florida Statutes and their correlating Florida Administrative Codes. In addition, the section coordinates a centralized controlled medication disbursement point and participates in a public education program cooperative with all agencies.

Objectives

Provide the Countywide EMS System a continuous quality improvement program utilizing critical indicators set by the EMS System Medical Director.

Issue quarterly medical quality assurance reports.

Provide a minimum of 15 continuing education units (CEUs) per year from the U.S. Department of Transportation's emergency medical technician and paramedic curriculums, including joint training programs with all emergency medical service agencies in Seminole County.

Provide County EMT/Paramedic certification program and examinations.

Performance Measures

	FY 00/01 Actual	FY 01/02 Estimated	FY 02/03 Goal
EMS calls reviewed by the MQA process	900	1,500	3,000
Advanced cardiac life support classes provided to countywide EMS System/number of students	4/100	6/112	6/120
Continuing education units approved for EMTs and paramedics in the EMS system/number of students	60/550	90/565	90/581
Quality assurance reports submitted to 8 EMS agencies	n/a	4	4
County certification exams administered to EMTs and paramedics	45	52	75
Specific medical conditions selected to identify trends in pre-hospital care	5	5	8

Department:		PUBLIC SAFETY			Seminole County
Division:		EMERGENCY COMMUNICATIONS/E911			
Section:		MEDICAL QUALITY ASSURANCE			FY 2002/03
		2000/01 Actual Expenditures	2001/02 Adopted Budget	2002/03 Adopted Budget	% Change 2002/03 over 2001/02
EXPENDITURES:					
Personal Services		70,500	87,838	94,768	7.9%
Operating Services		59,005	64,997	152,638	134.8%
Capital Outlay		0	0	0	
Debt Service		0	0	0	
Grants and Aid		0	0	0	
Reserves/Transfers		0	0	0	
Subtotal Operating		129,505	152,835	247,406	61.9%
Capital Improvements		0	0	0	
TOTAL EXPENDITURES		129,505	152,835	247,406	61.9%
FUNDING SOURCE (S)					
General Fund		129,505	152,835	247,406	61.9%
TOTAL FUNDING SOURCE(S)		129,505	152,835	247,406	61.9%
Full Time Positions		2	2	2	
Part-Time Positions		0	0	0	
New Programs and Highlights for Fiscal Year 2002/03					
Medical Director contract (this represents an increase of \$91,200) due to increase in hours for face to face Medical Director meetings and increased expertise in weapons of mass destruction and hazardous materials training.					135,000
Capital Improvements	2002-03	2003-04	2004-05	2005-06	2006-07
Total Project Cost	0	0	0	0	0
Total Operating Impact	0	0	0	0	0